

BUILDING AND MANAGING YOUR EVENTS

YOU'RE IN CONTROL

With TicketFusion, you manage your own ticketing directly. When you want to place events on the system, start/stop sales, update information, process cancellations, refunds - or to manage just about any aspect of your operation, just log in and you're done in a few clicks. All of your changes take effect in real time.

A COMPLETE SOLUTION

TicketFusion addresses your whole ticketing operation. Unlike many providers, we take care of *your* box office, *your* call center, *your* outlets and most importantly *your* bottom line.

INFINITE CONTROL OVER YOUR TICKET TYPES AND PRICE POINTS

Your GA events can have an unlimited number of ticket types, and every seat in your reserved event can have as many different price levels as you need.

MANAGE EVENTS AT UNLIMITED LOCATIONS

If you manage events at multiple venues, TicketFusion is the only system for you. It allows you to book at any number of venues, both GA and reserved. Also, if you promote at a venue that is also a TicketFusion client, we can make it so your events appear at the venue's Web site, seamlessly integrated with the rest of their events, with the right people getting paid for each event.

MANAGE YOUR SUBSCRIPTIONS

TicketFusion gives you the tools for managing your packages, subscriptions and season tickets.

MASTER EVENT PROFILE / SERIES

TicketFusion makes it easy for you to sell multiple-performance events (e.g. cinema, play runs, etc.). You are not forced to list multiple showings or performances as a long list of separate events.

CONTROL YOUR CAPACITY

For events with multiple ticket types/price levels, use TicketFusion's grouping feature to ensure that cumulative sales do not exceed your event's capacity. TicketFusion will not oversell your event.

MANAGE YOUR OWN HOLDS & BULK DISTRIBUTION

TicketFusion makes it easy for you to block out segments of your seating inventory for any reason. All hold sets are letter-coded by type. Bulk hold tickets can be processed later as individual orders where required, or they can easily be released into your inventory pool for system-wide availability.

TICKET PRINTING

TicketFusion's enterprise-level printing features really work for you. We can print to your custom stock and every physical ticket is assigned a unique, bar coded id. Orders can be printed at any time, either one at a time or in batches. Additionally, you can easily print in bulk for outlets and other additional sales channels, or you can print the entire manifest for any event. TicketFusion's on-demand printing features put tickets in your hand when you need them. Our print queue management software also secures your print jobs and relieves the headaches of network printing.



FINANCIAL/ACCOUNTING

GET PAID IN REAL TIME

With TicketFusion plugged directly into your banking services, all your revenue comes directly to you. TicketFusion will connect directly with your existing banking services and provide you with real-time cash flow. TicketFusion utilizes a combination of merchant services, Direct Deposits and Automated Clearing House transfers to give our clients a wide range of payment and settlement options.

CAPTURE ADDITIONAL REVENUE STREAMS

If you need to collect additional fees over and above face price for any reason (including sales tax), TicketFusion automatically captures this revenue for you, passes the funds along, and provides full accounting of all transactions.

MANAGE YOUR OWN ORDERS

TicketFusion provides you with complete control over orders on the system, giving you the direct ability to change information (address, payment, etc.), process refunds (including partial), communicate with your patrons and manage their order histories.

IN-DEPTH, UP-TO-THE-MINUTE REPORTING

TicketFusion provides in-depth accounting reports. Log in any time to know the status of every ticket, every customer, every credit card and every penny across your whole operation. Each TicketFusion accounting statement is accurate, easy-to-read, available all the time and completely mineable. Every transaction can be traced back to its point of origin simply by clicking links.

BOX OFFICE

DEPLOYABLE ANYWHERE

The BoxOffice can be run on any PC or Mac with Internet access. For high-demand environments, TicketFusion provides complete touch-screen terminal units complete with ticket printers, receipt printers, scanners, card swipers and cash drawers.

BAR CODED TICKETS FOR EASY SCANNING

TicketFusion bar codes every ticket printed off the system, including automatic invalidation of re-prints. Using our ScanStation application, you can easily scan at entry, or reconcile stubs after the fact, and then click on a TicketFusion reconciler report to know exactly who attended.

SHIFT REPORTS

TicketFusion really lets you keep track of your box office and call center activities. Each time a box office seller logs out at the end of a shift, the system creates an audit report of all transaction activity during that shift.

FLEXIBLE SEAT SELECTION

When selling tickets at your box office or call center, just click to select manual or automatic seat selection. And it's all coordinated in real time with your other points of sale, without subdividing your inventory.